

# CITY OF TORONTO DIRECTORY

EMERGENCY                      Ambulance, Fire, Police                      911

## CITY-WIDE CONTACTS

ACCESS TORONTO (City Info Line)                      416-338-0338                      <http://www.city.toronto.on.ca>

AMBULANCE                      - non-emergency transfers                      416-638-7301

- head office                      416-392-2000

ANIMAL SERVICES                      - general inquiry                      416-338-6686

BINGO (LOTTERIES)                      - general inquiry                      416-392-7037

BIRTH REGISTRATION SECTION                      - general inquiry                      416-392-7036

BUILDING DIVISION                      - general inquiry                      416-392-7501

BUILDING INSPECTIONS / PERMITS                      - requests made for work that has not commenced & issues relating to new buildings/homes/developments                      416-392-0855 / 0856

BUILDING INPSECTIONS / MAINTENANCE                      - requests regarding existing buildings and properties                      416-392-7735

BUILDING RECORDS                      - general inquiry                      416-392-7974

BUSINESS LICENCES                      - general inquiry                      416-392-3051 OR

416-392-3046

BY-LAWS                      - general inquiry                      416-392-7735

CANADA POST (FEDERAL GOVERNMENT)                      - mailing services                      416-979-8822

CITY PLANNING                      - general inquiry                      416-392-8101

COURTS (OLD CITY HALL - PROVINCIAL GOVERNMENT)                      - general inquiry                      416-326-2220

DIVORCES (PROVINCIAL GOVERNMENT)                      - handled at:                      393 University Ave.

FEDERAL GOVERNMENT	- general inquiry	1-800-622-6232
FIRE SERVICES	- general inquiry	416-338-9050
FORESTRY (PARKS & RECREATION)	- website	<a href="http://www.toronto.ca/trees">http://www.toronto.ca/trees</a>
	- general concerns about street or park trees	<a href="mailto:treessouth@toronto.ca">treessouth@toronto.ca</a>
	- street trees in our ward	416-392-7281
	- street trees anywhere in the city	416-338-TREE
	- private trees: development stream	416-392-1891
	- private trees: non-development stream	416-392-6644
	- ravines	416-392-1900
GARBAGE / RECYCLING	- collections info	416-392-7742
HOUSING DIVISION	- general inquiry	416-392-6000
	< housing toronto ->	416-981-5500
	- landlord and tenant disputes (PROV.)	1-888-332-3234
HUMAN RESOURCES	- general inquiry	416-392-8735
LAND REGISTRY (PROVINCIAL GOVERNMENT)	- general inquiry	416-314-4400
LIQUOR LICENCE APPLICATIONS	- general inquiry	416-392-7037
LITTER	- sidewalk & side streets	416-392-7751
	- streets between cars	416-392-7684
MARRIAGE LICENCE OFFICE	- general inquiry	416-392-7036
NOISE CONTROL OFFICE	- general inquiry	416-338-5571
	- noise by-law violations	416-392-7735
ONTARIO MUNICIPAL	- general inquiry	416-326-6800

## BOARD

### PARKING

- boulevard parking (by-law enforcement) 416-397-7877
- street parking 416-392-7873
- overnight permit (on-street) 416-392-1801
- front / rear yard or boulevard 416-392-7768
- disabled front yard 416-392-7564
- disability permits 416-235-2999
- parking enforcement / violations Div. 14 416-392-1601
- parking enforcement / violations Div. 11
- by-law related inquiries 416-338-5899
- parking tags (tickets) 416-397-8247

### PARKS & RECREATION

- general inquiry 416-392-8182

### PEST CONTROL

- general inquiry 416-392-7685
- termites control 416-338-8051

### POLICE

- non-emergency 416-808-2222
- website: homepage <http://www.torontopolice.on.ca>
- website: contacts directory [www.torontopolice.on.ca/directory](http://www.torontopolice.on.ca/directory)
- 14 Division 416-808-1400
- 11 Division 416-808-1100

### PROPERTY TAXES

- general inquiry 416-338-4829

### PROVINCIAL GOVERNMENT

- general inquiry 416-326-1234

### ROAD OPERATIONS & CONSTRUCTION

- general inquiry & concerns 416-392-7684
- potholes 416-599-9090

### SMOKING BY-LAW

- smoking by-law violations 416-338-2367

SNOW	- snow removal: former Toronto	416-392-7737
	- snow removal: main roads	416-392-5555
	- snow removal: for seniors	416-392-7768
	- snow storm info	416-338-SNOW (7669)
SOCIAL ASSISTANCE	- general inquiry	416-397-7900 OR 1-888-465-4478
TORONTO CONSERVATION AUTHORITY	- general inquiry	416-661-6600
TRAFFIC SIGNS	- traffic offences (PROVINCIAL MATTER)	416-327-5167
	- traffic signs	416-392-7773
	- traffic data	416-392-5210
TRANSIT / TTC	- main switchboard	416-393-4000
	- Wheel Trans	416-393-4111
TRANSPORTATION SERVICES	--general inquiry (24hrs/7days) (snow clearing, potholes, etc)	416-338-9999
WASTE - SOLID	--general inquiry (litter, garbage, recycling, etc)	416-338-2010
WATER ACCOUNTS AND BILLING	- general inquiry	416-338-4829 OR 416-392-8065
WATER MAINS & CONNECTIONS	- general inquiry	416-392-7737
WATER / WASTEWATER SERVICES	--general inquiry (24hrs/7 days) (blocked drains, low water pressure, etc)	416-338-8888
WEDDING CHAPELS	- former Toronto area	416-363-0316
WELFARE	- general inquiry	416-392-8623